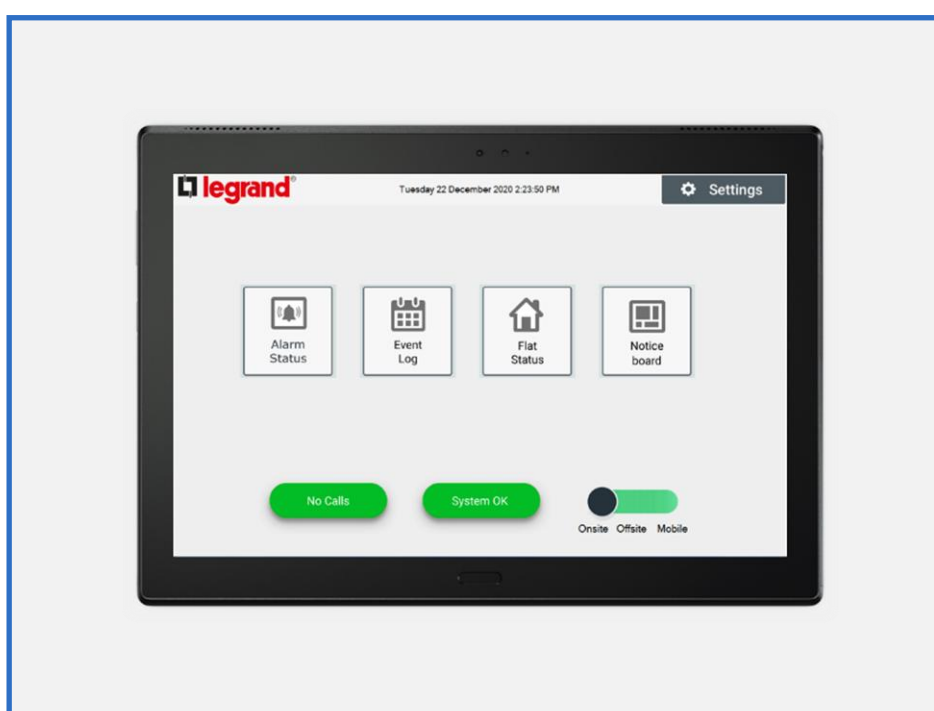




Manager's Display Panel

User Manual

FM0817-6

Information in this user manual is subject to change without notice.

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For more information, details and descriptions, visit our website:

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Declaration of Conformity

Hereby Legrand AB declares that the Infinity system is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

<http://legrandcare.com/declarations-of-conformity>



1 Safety Instructions

	Read and understand these instructions before use. Keep these instructions for future reference.
	Risk of electric shock. Opening or removing covers may expose you to dangerous voltages or other hazards.
	Do not disassemble. No user serviceable parts inside. Refer all servicing to qualified service personnel.
	This product should only be connected to a 220-240VAC 50/60Hz mains supply. Do not cut down or extend the power supply lead.
	Only use manufacturer approved cable during installation. Refer to the relevant installation guides for details of cable types, recommended colour codes and cable length restrictions.
	USB Ports are for software updates or hand-held USB scanner use only. They are not suitable for charging Smartphones or Tablets.
	This product should be located at least 2 metres away from other electronic equipment. Failure to provide this separation may result in reduced radio range of Telecare products.
	Do not locate this product near a radiator or other heat source. Slots in the product housing are provided for ventilation. These openings must not be blocked or covered. Do not push objects of any kind through the slots as this may result in damage or injury.
	Do not locate this product where it can be exposed to direct sunlight.
	Do not touch or operate with wet hands.
	Do not expose to dripping or splashing water. As with any electronic equipment take care not to spill liquids into any part of the system. Liquids can cause a failure and/or a fire hazard.
	Clean with a hard-surface disinfectant wipe or a damp cloth and a non-abrasive cleaning product. Polish with a dry duster. DO NOT use a wet cloth.
	Avoid using harsh, abrasive or corrosive cleaning agents or detergents (e.g. scouring powders, bleaches, polishes, etc.) when cleaning this product.
	At the end of its life this product should be disposed of and recycled in accordance with the environmental regulations.

2 Maintenance and Care

For peace of mind and to ensure your Infinity system is maintained to the highest standard Legrand Care recommend an Annual Maintenance Contract. This will provide vital assistance in times of need from a nationwide team of trained Service Engineers who specialise in Assisted Living & Access Control systems.

A preventative maintenance visit (PMV) is also recommended, this covers the replacement of all batteries, a full system test, software updates (where applicable) and a Service Certificate.

For more information on Maintenance Contract Packages and PMV's please contact Legrand Care customer services.

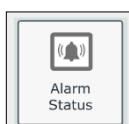
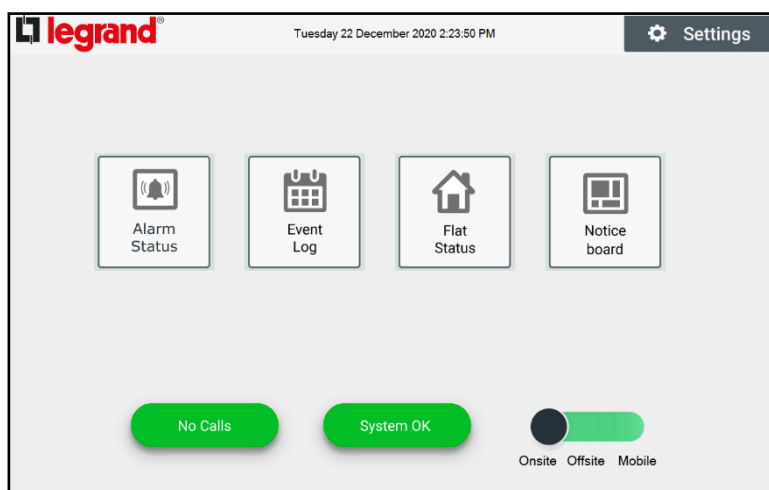
2.1 Monthly Maintenance

The Manager's Display Panel should be regularly cleaned with anti-bacterial wipes. At the same time they should be checked for signs of physical damage, broken or cracked cases can trap dirt and contribute to the spread of germs.

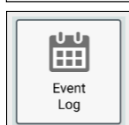
Products needing repair can be returned via the website; www.tynetec.co.uk/returns-procedure

3 Home Page

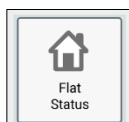
The Manager's Display Panel **Home** page is shown below;



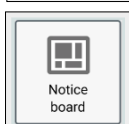
Press the **Alarm Status** button to show details of alarm calls in progress
See section 4 for more details.



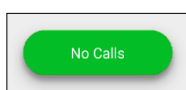
Press the **Event Log** button to show the call history
See section 5 for more details.



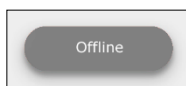
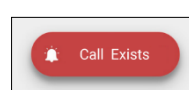
Press the **Flat Status** button to show the status of all flats
See section 6 for more details.



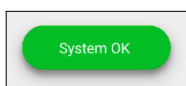
Press the **Notice Board** button to update details displayed on the electronic Notice Board (if fitted). See section 7 for more details.



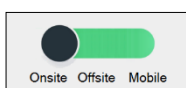
No Calls is normal – this will be red if a call exists



It will be grey and state Offline if the Manager's Panel is not connected to the XT2 or Infinity system.



System OK is normal – this will be red if a fault exists e.g.



This shows the current operating mode - slide the black button to change the operating mode. See section 9 for more details.



Press the **Settings** button to access setup of more advanced features.
See section 9 onward.

4 Alarm Status Page

Press the **Alarm Status** button on the Home page to view details of any calls in progress;

[illegible]

Calls waiting to be answered will be highlighted in red

When a call is answered it will be highlighted in yellow

When a call is ended it will disappear from the list

Press < **Back to Homepage** when done.

5 Event Log Page

Press the **Event Log** button on the Home page to display a list of all events that have occurred on the system over a given date range;

[Back to Homepage](#)

Monday 04 January 2021 1:54:40 PM


Settings

From:	Date	Time	ID	Description
04-01-2021	04/01/2021	13:47:03	Flat 1	Activity Stop
	04/01/2021	13:44:46	Flat 1	Intercom Alarm Closed CH1
	04/01/2021	13:44:37	Flat 1	Intercom Alarm Accepted CH1
To:	04/01/2021	13:43:26	Flat 1	Intercom Alarm Routing R-Offsite Tel: 01 CH1
04-01-2021	04/01/2021	13:43:25	Flat 1	Intercom Alarm
	04/01/2021	12:47:05	Flat 1	Activity Start
	04/01/2021	11:47:09	Flat 1	Activity Stop
	04/01/2021	11:44:07	Flat 1	Activity Start
Flat ID	04/01/2021	11:20:09	Flat 1	Activity Stop
Flat 1	04/01/2021	11:10:05	Flat 1	Activity Start
Filter Sensor	04/01/2021	10:49:04	Flat 1	I'm OK Stop
[None]	04/01/2021	10:42:03	Flat 1	I'm OK Start
Filter Extra				
[None]				

Clear Filter

Refresh

Set the **From:/To:** date range using the drop-down calendars

Use the **Flat ID** drop-down list to select the flat number you want to view

Use the **Filter Sensor** drop-down list to search for specific sensor activations e.g. smoke alarm

Use the **Filter Extra** drop-down list to search for other specific events e.g. faults

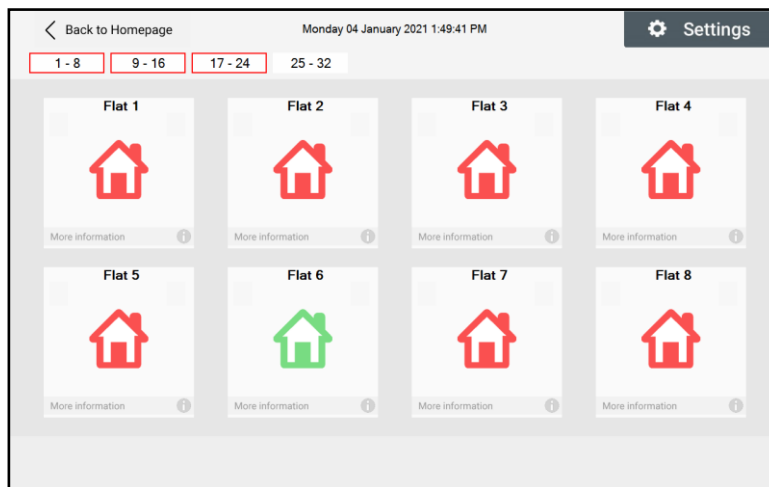
Press the **Clear Filter** button to reset the on-screen list

Press the **Refresh** button to update the on-screen list after new filters have been applied

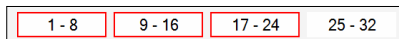
Press < **Back to Homepage** when done.

6 Flat Status Page

Press the **Flat Status** button on the Home page to view details of the status of each flat;



Select a range of 8 flats to be viewed on-screen, e.g.



Note: if a range of flats has a red border then there's at least 1 flat in that range with no activity.

The colour of the home symbol  indicates the status of each flat;

- Grey** normal operation
- Green** I'm OK acknowledged
- Red** no activity (or failed to respond to I'm OK)
- Yellow** away mode
- Blue** intruder mode

Symbols will indicate if the intercom or door entry telephone is in privacy mode;



intercom privacy on – the resident can hear you calling, but you can't hear them



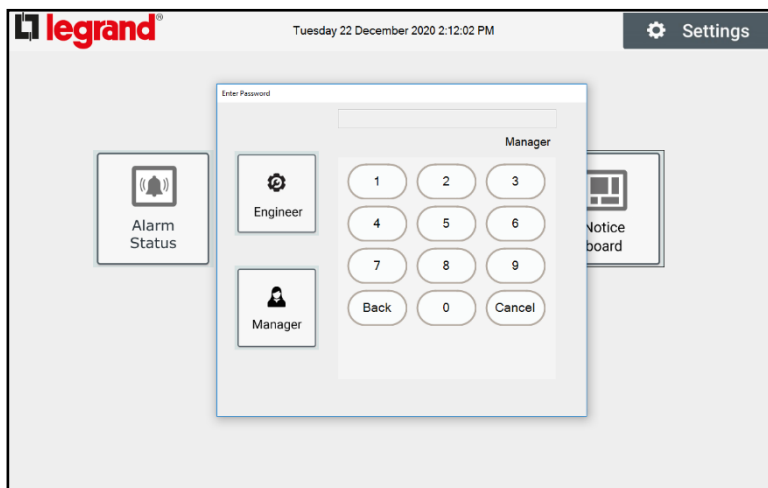
door entry privacy on – the resident won't get any calls from visitors at the door and the door entry panel will display "NOT AVAILABLE"

Click on **More information** ⓘ to display details of the flat status.

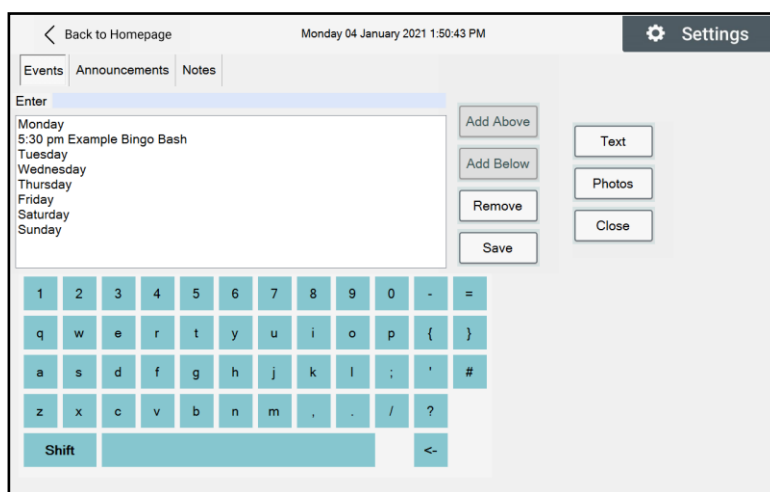
Press < **Back to Homepage** when done.

7 Notice Board Setup Page

An optional large-screen display can be attached to the Manager's Panel to act as an electronic Notice Board. Press the **Notice Board** button on the Home page and Enter Password box will appear;



Press the **Manager** (or **Engineer**) button and enter the Manager (or Engineer) 4-digit password. The Notice Board setup screen will be displayed as below;



Events Tab

Touch the box alongside **Enter** and the keyboard will appear on-screen

Type the new event text into box

Touch a line item in the text box below – it will **highlight blue**

Press the **Add Above** or **Add Below** button to enter the new text above or below the highlighted line

Press the **Save** button when done.

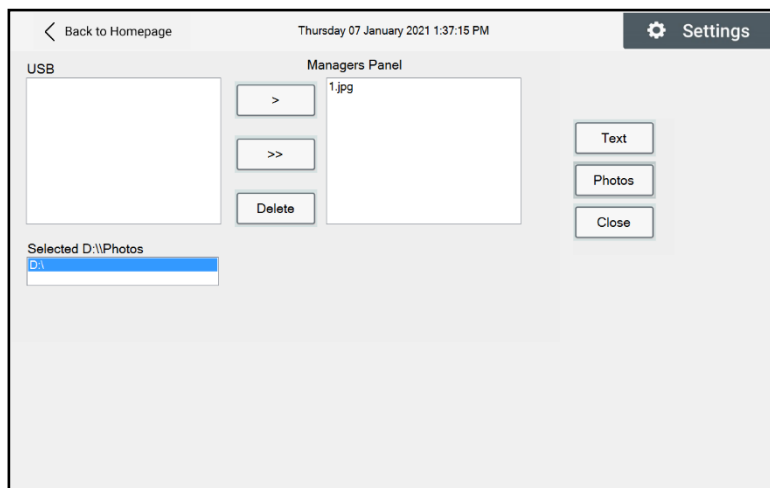
To remove an event, touch the event to **highlight blue** then press the **Remove** button followed by the **Save** button.

Announcements and Notes Tabs

Repeat as above for Announcements and Notes.

Photos

Photographs can be added, these will be rotated as a slide show on the Notice Board. Press the Photos button to display the screen below;



Insert a USB memory stick into one of the USB ports on the bottom face of the Manager's Panel.

The photos on the memory stick will be listed in the **USB** box.

Highlight the photo you require and press the > button to copy it onto the Managers Panel or press the >> button to copy all photos to the Managers Panel.

To remove a photo, touch the .jpg in the Managers Panel list to **highlight blue** then press **Delete**.

Press the **Text** button to return to the Events/Announcements/Notes setup page or press **Close** to exit.

Press < **Back to Homepage** when done.

8 Operating Mode Selection

Alarm calls can be reported in three different ways;

1. **ONSITE MODE** - to an onsite carer via the cordless handset



2. **MOBILE MODE** - to a mobile carer via a mobile telephone (**XT2 ONLY**)

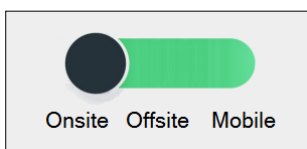


3. **OFFSITE MODE** - to a 24 hour alarm receiving centre

The operating mode is selected by entering special codes on the handset or from the Manager's Panel.

MODE SELECTION USING THE MANAGER'S PANEL

1. The current operating mode is shown by the position of the **BLACK** slider on the Home page
2. Touch the **GREEN** part of the operating mode slider to select a new operating mode
3. Enter the 4-digit password to change the mode
4. The **BLACK** slider will show the new operating mode



Note: if the Advent XT2 or Infinity system changes the operating mode (e.g. an unanswered onsite call is diverted offsite) then the position of the slider will automatically change to show the current state.

MOBILE MODE

Mobile (Local Offsite) mode is optional on Advent XT2 systems but is not used on Infinity systems. If Mobile mode is not available on your system it will not be possible to set the slider to the Mobile position.



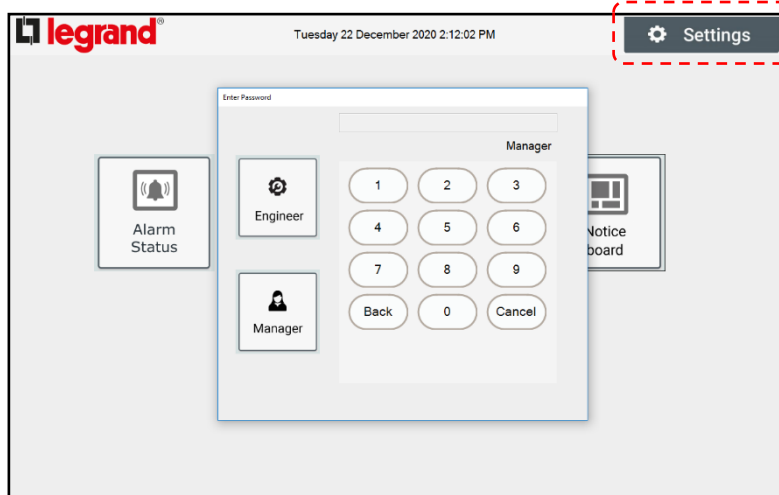
If the system is operating in onsite mode and an alarm call remains un-answered for a preset time (6 minutes) the call will automatically switch to mobile mode (if available) and report to the mobile warden. If the call still goes un-answered, then offsite mode will be selected, and the call will go to the 24 hour alarm receiving centre.

It is not possible to select mobile or offsite mode if a telephone line fault exists. If the system is operating in either of these modes when a telephone line fault develops then the system will report calls to the onsite manager. Calls will go back to the selected mode as soon as the fault clears.

A telephone line fault is reported on the cordless handset, the Manager's Panel and a BT line fault beacon (if fitted).

9 Settings Page

Press the **Settings** button on the Home page and the **Enter Password** box will appear as below;



Press the **Manager** (or **Engineer**) button and enter the Manager (or Engineer) 4-digit password.

Note: **Settings** cannot be accessed with a **User** password.

The **Settings** screen will be displayed as below;

	Network	Info	Configure Flats	Database	Version	Notes
Flat Activity	Obtain an IP address automatically	yes				
	Panel IP Address					
Programming	IP4Mask					
	Gateway					
	Adapter	Ethernet				
Change Password	XT2 IP Address	192 168 168 16				
	XT2 & Panel IP Address must match those on the XT2 CCU					
	Comms Received Time					12:00:00
Simulate	...					
Close	SIP Account Status Account 1 Not registered Account 2 Not registered Account 3 Not registered Account 4 Not registered					

The **Network** tab is used to setup the Manager's Panel & XT2 IP addresses.

This is an **Engineer** function only and cannot be accessed with a Manager password.

	Network	Info	Configure Flats	Database	Version	Notes
Flat Activity	Obtain an IP address automatically	no				
	Panel IP Address	10 126 152 12				
Programming	IP4Mask	255 255 0 0				
	Gateway	10 126 152				
	Adapter	Ethernet				
Change Password	XT2 IP Address	192 168 168 16				
	XT2 & Panel IP Address must match those on the XT2 CCU					
	Comms Received Time					12:00:00
Simulate	1 2 3 4 5 6 7 8 9 0 < Rtn					
Close	SIP Account Status Account 1 Not registered Account 2 Not registered Account 3 Not registered Account 4 Not registered					

10 Network Setup

Press **Adaptor** and select Ethernet before entering the IP address information.

The screenshot shows the 'Network' tab of the configuration interface. On the left is a sidebar with buttons: Flat Activity, Programming, Change Password, Simulate, and Close. The main area has tabs: Network, Info, Configure Flats, Database, Version, and Notes. Under the 'Network' tab, there are fields for 'Obtain an IP address automatically' (set to 'no'), 'Panel IP Address' (10.126.152.12), 'IP4Mask' (255.255.0.0), 'Gateway' (10.126.152.9), and 'Adaptor' (set to 'Ethernet'). Below these is the 'XT2 IP Address' (10.126.152.11) and a note: 'XT2 & Panel IP Address must match those on the XT2 CCU'. There are buttons for 'Poll XT2', 'Show More', and 'Save Settings'. The 'Comms Received Time' is 10:15:41. At the bottom, there's a section titled 'Ethernet Adaptor' with buttons for 'vEthernet (Default)', 'Ethernet', 'Local Area Connection', and 'Bluetooth Network'. To the right, a 'SIP Account Status' box shows four accounts: Account 1 (Registered), Account 2 (Registering), Account 3 (Registered), and Account 4 (Registering).

Press **XT2 IP Address** and use the on-screen keypad to enter the XT2 IP address e.g. **192.168.168.100**
 Press **Panel IP Address** and use the on-screen keypad to enter **192.168.168.101** e.g. XT2 IP address +1

This screenshot shows the same interface as the previous one, but with the 'XT2 IP Address' field now set to 192.168.168.100. The 'Panel IP Address' is 192.168.168.101. The 'Adaptor' is still 'Ethernet'. The 'Show More' button is now visible. The 'SIP Account Status' box remains the same.

Press **Show More** to show DNS information.

This screenshot shows the 'Show More' button pressed, revealing DNS settings. The 'Preferred DNS' is 8.8.8.8 and the 'Alternative DNS' is 8.8.4.4. The 'Show Less' button is now visible. The 'SIP Account Status' box remains the same.

To enable internet connection via the XT2, the **DNS information** must be set up as shown **8.8.8.8**, **8.8.4.4** and the Gateway must be set correctly.

The **Comms Received Time** shows the timestamp of the most recent comms received from the XT2. The **Poll XT2** button can be used to check the communications as a status request is sent to the XT2 which should then respond with the status information.

Press **Save Settings** then **Close** when done.

11 Info Setup

The **Info** tab is used to setup the information relevant to the optional Notice Board. This is an **Engineer** function only.

	Network	Info	Configure Flats	Database	Version	Notes
Flat Activity		Site Name				
		Legrand Mews				
Programming		Weather Feed Location				
		NE61				
Change Password						
Close						

Enter the **Site Name** as you want it to be displayed on the Notice Board.

Enter the local Post Code in the **Weather Feed Location** if you want the weather forecast[†] on the Notice Board. **Note: internet access required for the weather option.*

Press **Close** when done.

12 Configure Flats Setup

The **Configure Flats** tab is used to edit the flat numbers and labels displayed on the Flat Status page;

	Network	Info	Configure Flats	Database	Version	Notes
Flat Activity	XT2 Node	Flat Label	XT2 Flat ID			
	0001	Flat 1	0001			
	0002	Flat 2	0002			
	0003	Flat 3	0003			
Programming	0004	Flat 4	0004			
	0005	Flat 5	0005			
	0006	Flat 6	0006			
	0007	Flat 7	0007			
Change Password	0008	Flat 8	0008			
	0009	Flat 9	0009			
	0010	Flat 10	0010			
Simulate						
Close						

The **XT2 Node** column is the XT2 intercom DIL switch ID's, the **Flat Label** column is where the intercom is located, the **XT2 Flat ID** column is the flat number assigned to the XT2 node in the XT2 programming.

Use the **UP/DOWN** arrows to scroll through the list and touch the line with **Flat Label** to be edited, a text box in the top right and an on-screen keypad will appear as shown below;

The screenshot shows the 'Configure Flats' screen in the legrand care application. On the left, there are buttons for 'Flat Activity', 'Programming', 'Change Password', 'Simulate', and 'Close'. The main area contains a table with columns: Network, Info, and Configure Flats. The 'Configure Flats' section has a list of flats with columns for XT2 Node, Flat Label, and XT2 Flat ID. The 'Flat Label' field for the first flat is highlighted with a red dashed box. To the right of the table, there are up and down arrow buttons, a text box for 'Flat Label' containing 'Flat 1', and a text box for 'XT2 Flat ID' containing '0001'. Below these are buttons for 'Flat Info', 'Save', 'Create flats - How Many?', 'Create All Flats', and 'Default'. At the bottom, a full QWERTY on-screen keypad is displayed, outlined with a red dashed box.

Touch the **Flat Label** field in the text box and edit as required (e.g. Front Door) using the on-screen keyboard then press the **Save** button.

Touch the **XT2 Flat ID** and a numeric keypad will appear.

This screenshot shows the same 'Configure Flats' screen, but now the 'XT2 Flat ID' field is highlighted with a red dashed box. The 'Flat Label' field is still visible but not highlighted. The on-screen keypad at the bottom is now a numeric keypad, outlined with a red dashed box, with buttons for digits 1-9, 0, '<-', and 'Rtn'.

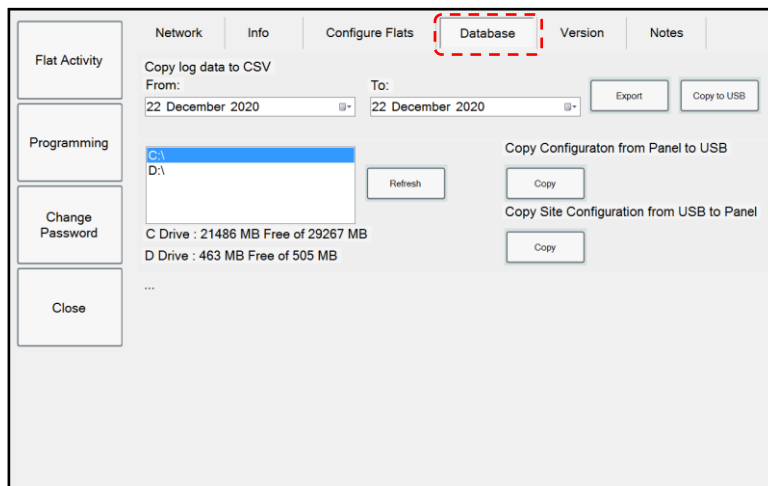
Edit the **XT2 Flat ID** as required (e.g. 704) using the on-screen numeric keypad then press the **Save** button.

Press **Close** when done.

13 Database Utility

The **Database** tab is used to export the Event Log data to a CSV file.

The data can be selected over a date range and exported to an archive directory or copied to a USB memory stick.



Copy Log Data to CSV

Select the **From:** and **To:** date range of log events you want to copy.

Press the **Export** button to save the data to an Archive Directory or;

Insert a USB stick and press the **Refresh** button to update the free space available on the drives.

Select the D:\ drive and press the **Copy to USB** button.

Copy Configuration from Panel to USB

Press the **Copy** button to copy the flat number and resident details database to USB.

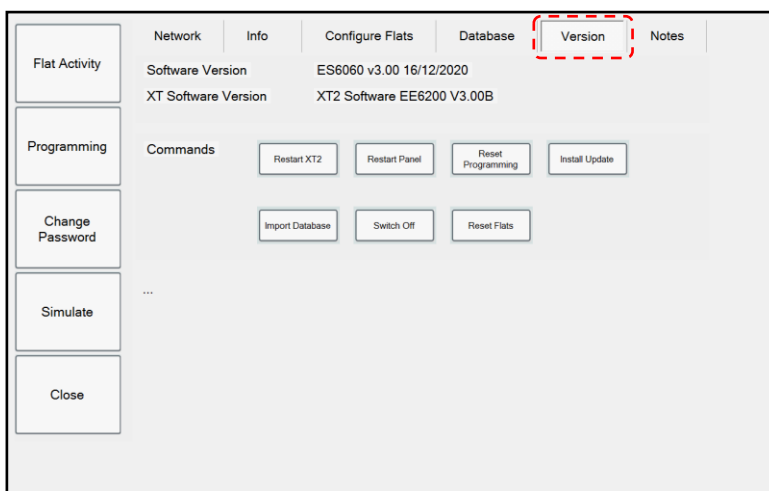
Copy Configuration from USB to Panel

Press the **Copy** button to copy the Notice board, flat text files etc. from USB to the Manager's Panel.

Press **Close** when done.

14 Software Versions & Commands

The **Version** tab is used to check the software version of the Manager's Panel and the XT2 system.



Commands

Only the **Restart Panel** and **Import Database** buttons are available with a **Manager** Logon. All command buttons are available with an **Engineer** Logon.

Restart XT2 – restarts the XT2 Controller

Restart Panel – restarts the Manager's Panel Windows application

Reset Programming – resets all Programming settings back to factory defaults

Install Update – updates the Manager's Panel software from USB

Import Database – imports data from a USB drive

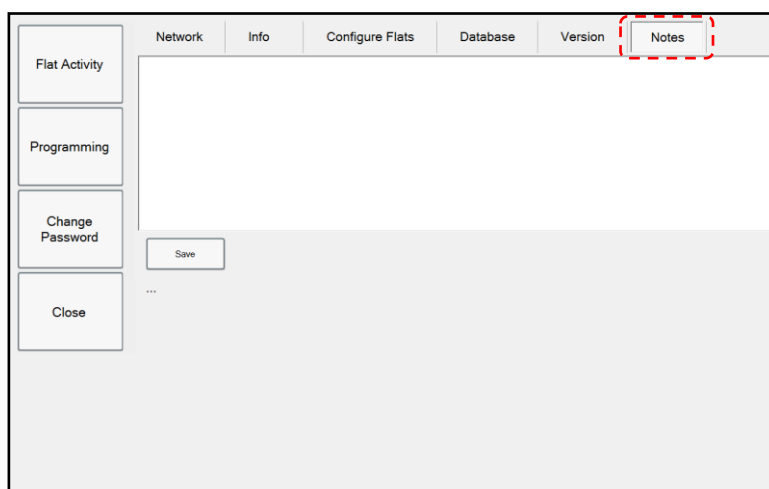
Switch Off – turns the Manager's Panel off

Reset Flats – restarts all the intercoms

Press **Close** when done.

15 Notes Page

The **Notes** tab is used to enter any information which may be relevant to the system.



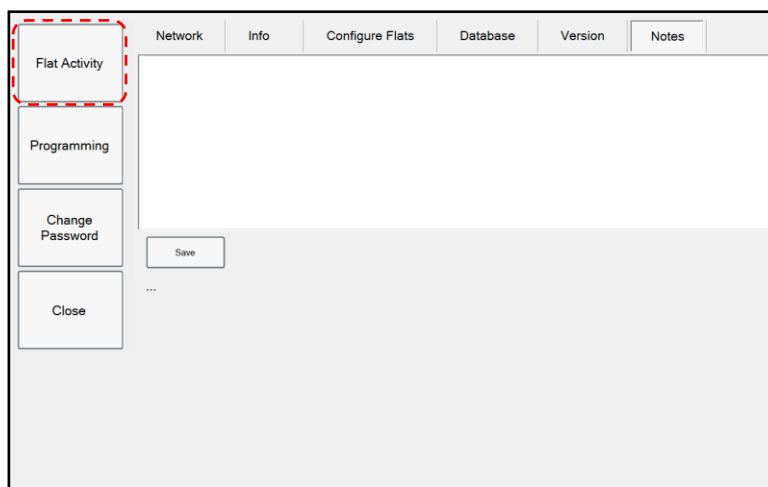
Touch the text box and a keyboard will appear on-screen.

Type text into box and press the **Save** button.

Press **Close** when done.

16 Flat Activity Page

The **Flat Activity** button is used view details of call activity for all flats;

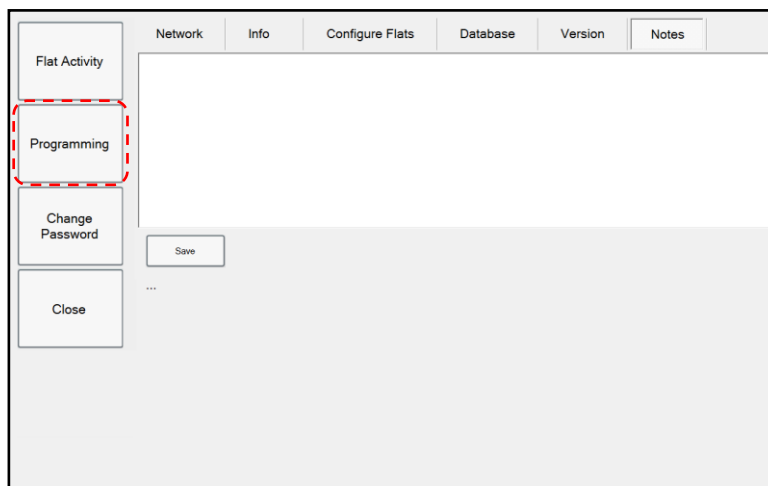


Reset Counts	Close			
Flat ID	First Activity	Last Activity	Today Tally	Overall Tally
Flat 1	22/12/2020 09:23:09	22/12/2020 14:07:59	19	395
Flat 2	None	17/02/2020 12:20:02	0	0
Flat 3	None	20/01/2020 15:42:48	0	0
Flat 4	None	20/01/2020 15:42:48	0	0
Flat 5	None	21/12/2020 14:57:33	0	2
Flat 6	None	20/01/2020 15:42:48	0	0
Flat 7	None	21/12/2020 14:36:47	0	1
Flat 8	None	21/12/2020 14:48:30	0	9
Flat 9	None	20/01/2020 15:42:48	0	0
Flat 10	None	20/01/2020 15:42:48	0	0
Flat 11	None	20/01/2020 15:42:48	0	0
Flat 12	None	20/01/2020 15:42:48	0	0
Flat 13	None	None	0	0
Flat 14	None	None	0	0
Flat 15	None	None	0	0
Flat 16	None	None	0	0
Flat 17	None	None	0	0
Flat 18	None	None	0	0
Flat 19	None	None	0	0
Flat 20	None	None	0	0
Flat 21	None	21/12/2020 14:28:10	0	1
Flat 22	None	None	0	0
Flat 23	None	None	0	0
Flat 24	None	None	0	0
Flat 25	None	None	0	0

The **Reset Counts** button is used to clear the Tally counts.
Press **Close** when done.

17 Programming Page

The **Programming** button is used to program Radio Devices, Activity Monitoring, I'm OK, Client Wandering, Call Routing and Alarm Call Routing.



See the following pages for details of each feature.

18 Radio Device Programming

Press the **Settings** button on the Home page and the **Enter Password** box will appear.

Press the **Manager** (or Engineer) button, enter the 4-digit password and press the **Programming** button.

Select the **Program Radio Devices** option from the tabs along the bottom of the screen;

Radio ID: [Text Entry Box]

Room: No Location

Keypad: 1, 2, 3, A, 4, 5, 6, B, 7, 8, 9, C, 0, D, E, F, <-, Clear, Rtn

Sync Time: 00:00

Program Radio Devices | Activity Monitoring | I'm OK | Client Wander | Call Routing | Alarm Call Routing

Remove | Send | Close

XT2 Flat ID: 0001

Press **Flat ID** and use the on-screen keypad to enter the flat number you're adding/removing a radio device to/from.

To enter a Radio ID manually:

Press **Radio ID** and enter the 10-digit alpha numeric radio ID using the on-screen keypad – the radio ID will be printed on the label attached to the 869MHz radio device that is to be added/removed.

Press <- to delete if a digit is entered incorrectly.

To enter a Radio ID user a hand-held barcode scanner:

First ensure a scanner is connected to the Panel's USB port and the Panel's software is V3.11 onward.

Press **Radio ID** then scan the data matrix printed on the label attached to the 869MHz radio device that is to be added/removed from the system. The 10 digit ID should show in the text entry box.

Press **Room Locations** and select where the radio device is situated from the on-screen options shown below;

Radio ID: 01922C001B

Room Locations: No Location

No Location	Local Unit	Hall Down	Hall Up	Stairs 1	Stairs 2	Landing	Bed 1
Bed 2	Bed 3	Bed 4	Living Room 1	Living Room 2	Living Area	Dining 1	Dining 2
Dining Area	Bath 1	Bath 2	Toilet Up	Toilet Down	Toilet	Kitchen 1	Kitchen 2
Kitchen Area	Utility 1	Utility 2	Entrance Lobby	Front Door 1	Front Door 2	Rear Door 1	Rear Door 2
Garage 1	Garage 2	Workshop	Laundry 1	Laundry 2	Office	Study	Games Room
Common Room 1	Common Room 2	LIR 1	LIR 2	LIR 3	Front Gate	Rear Gate	Outbuilding 1
Shed	Outbuilding Shed	Garden Front	Garden Rear	Garden	Basement Cellar	Ground Floor	Bin Store
Boiler Room	Attic	Unassigned	Unassigned	Unassigned	Unassigned	Unassigned	Unassigned
Unassigned	Unassigned	Unassigned	Unassigned	Unassigned	Unassigned	Unassigned	Unassigned

Sync Time: 00:00

Program Radio Devices | Activity Monitoring | I'm OK | Client Wander | Call Routing | Alarm Call Routing

Remove | Send | Close

Flat ID: 1

Press the **Send** button to update the XT2 system.

To remove a radio device from the XT2 system enter the details then press **Remove** (instead of Send).

Press **Clear** to remove the Radio ID from the text entry box if another device is being entered/removed.

Press **Rtn** to close the on-screen keypad.

Press **Close** when done.

19 Activity Monitoring Programming

The XT2 system may be fitted with optional PIR detectors in each flat to monitor the resident's activity. Up to 3 Activity Start/End Time periods can be set per flat to operate on a daily basis.

The Activity Period is a smaller window of time (5 to 720 mins) which can be set to split each start/end time into smaller inactivity reporting periods.

If during an active monitoring time, an activity period elapses where there has been no resident activity then an inactivity alarm will be signalled for that resident. This will be repeated for each interval within an active monitoring time. If the Activity Period is not set (0) then no resident activity will only be reported at the end of the monitoring time. *Note: Activity Monitoring can be temporarily disabled by selecting "Away Mode" on the resident's intercom.*

From **Settings** on the Home page, enter the **Manager** (or Engineer) password, then press the **Programming** button.

Select the **Activity Monitoring** option from the tabs along the bottom of the screen.

Press **Flat ID** and use the on-screen keypad to enter the flat number required.

Press the **Request** button to view the current Activity Monitoring settings for the flat number selected.

Press **Activity Period** and choose from the options listed (5 to 720 mins);

Press **Start/End Time 1** and use the keypad to enter the start and end times for activity monitoring period 1;

Press **Start/End Time 2** and enter the start and end times for activity monitoring period 2.

Press **Start/End Time 3** and enter the start and end times for activity monitoring period 3.

If an Activity period is not required the **Start/End Times** should be set as 00:00.

Select which days **Monday to Sunday** that the Activity times will be active – blue is enabled, grey disabled.

Press the **Alarm** button to enable the feature – blue is enabled, grey disabled.

Press the **Send** button to update the XT2 system.

Repeat for another flat number.

Press **Table** to view a list of Activity Monitoring settings for all flats;

Flat ID	Period 1	Period 2	Period 3	ActivityTime	Alarm	Days	Sync Time
0001	11:10 11:20	11:44 11:47	12:47 13:47	1	060	0000000	12 January 2021 00:18:00
0002	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 00:28:00
0003	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 00:40:00
0004	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 00:50:00
0005	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 01:03:00
0006	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 01:13:00
0007	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 01:26:00
0008	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 01:36:00
0009	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 01:48:00
0010	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 01:58:00
0011	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 02:11:00
0012	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 02:21:00
0013	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 02:34:00
0014	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 02:44:00
0015	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 02:56:00
0016	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 03:06:00
0017	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 03:19:00
0018	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 03:29:00
0019	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 03:42:00
0020	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 03:52:00
0021	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 04:04:00
0022	11:10 11:20	11:44 11:47	12:47 13:47	0	002	1111111	12 January 2021 04:37:00

Press **Close** when done.

20 I'm OK Programming

The intercom in the resident's flat can be set to flash the green "I'm OK" light and sound a beep^{P2} every 20 seconds during a pre-set time period each day. ^{P2}The beep every 20 seconds can be turned off.

If the resident is up and about and feeling "OK" they can press the "I'm OK" button on their intercom to stop the alert and clear their flat number from a list in the Advent XT2 memory.

The flat numbers that HAVE NOT responded "I'm OK" can be checked on the Manager's Panel.

*Note: they can also be called/listed using the handset; press * and wait for the "Manager's mode - Ready" prompt; then enter 3000 * to call or 3001 * to list.*

The I'm OK feature can be temporarily disabled by selecting "Away Mode" on the resident's intercom.

From **Settings** on the Home page, enter the **Manager** (or Engineer) password, then press the **Programming** button.

Select the **I'm OK** option from the tabs along the bottom of the screen.

Press **Flat ID** and use the on-screen keypad to enter the flat number required.

Press the **Request** button to view the current I'm OK settings for the flat number selected.

Press **Start/End Time** and enter the start and end times for the I'm OK monitoring period;

Press **Rtn** on the keypad and buttons for the days of the week will be displayed.

Select which days **Monday to Sunday** that the I'm OK time feature will be active – blue is enabled, grey disabled.

Set **Alarm Enabled** to enable the feature – blue is enabled, grey disabled.
 Set **Sounder Enabled** to sound beeps during the I'm OK period – blue is enabled, grey disabled.
 Set the **Tenant OK on Alarm** to accept any alarm call as I'm OK – blue is enabled, grey disabled.
 Press the **Send** button to update the XT2 system.
 Repeat for another flat number.
 Press **Table** to view a list of I'm OK settings for all flats;

Flat ID	Period	Alarm	Sound	TenantOK	Days	Sync Time
0001	10:42 10:49	0	0	0	11111111	12 January 2021 06:30:00
0002	10:00 10:05	0	0	0	11111111	12 January 2021 06:43:00
0003	10:00 10:05	0	0	0	11111111	12 January 2021 06:53:00
0004	10:00 10:05	0	0	0	11111111	12 January 2021 07:05:00
0005	10:00 10:05	0	0	0	11111111	12 January 2021 07:15:00
0006	10:00 10:05	0	0	0	11111111	12 January 2021 07:28:00
0007	10:00 10:05	0	0	0	11111111	12 January 2021 07:38:00
0008	10:00 10:05	0	0	0	11111111	12 January 2021 07:51:00
0009	10:00 10:05	0	0	0	11111111	12 January 2021 08:01:00
0010	10:00 10:05	0	0	0	11111111	12 January 2021 08:13:00
0011	10:00 10:05	0	0	0	11111111	12 January 2021 08:23:00
0012	10:00 10:05	0	0	0	11111111	12 January 2021 08:36:00
0013	10:00 10:05	0	0	0	11111111	12 January 2021 08:46:00
0014	10:00 10:05	0	0	0	11111111	12 January 2021 08:59:00
0015	10:00 10:05	0	0	0	11111111	12 January 2021 09:09:00
0016	10:00 10:05	0	0	0	11111111	12 January 2021 09:21:00
0017	10:00 10:05	0	0	0	11111111	12 January 2021 09:31:00
0018	10:00 10:05	0	0	0	11111111	12 January 2021 09:44:00
0019	10:00 10:05	0	0	0	11111111	12 January 2021 09:54:00
0020	10:00 10:05	0	0	0	11111111	12 January 2021 10:07:00
0021	10:00 10:05	0	0	0	11111111	12 January 2021 10:17:00
0022	10:00 10:05	0	0	0	11111111	12 January 2021 10:52:00

Press **Close** when done.

21 Client Wandering Programming

An optional 869MHz radio door contact can be used to monitor if a resident leaves their flat during a pre-set time period each day. The start and end time can be set on an individual flat basis. If a resident leaves their flat during the set period a wandering alarm will be reported.

From **Settings** on the Home page, enter the **Manager** (or Engineer) password, then press the **Programming** button.

Select the **Client Wander** option from the tabs along the bottom of the screen.

Press **Flat ID** and use the on-screen keypad to enter the flat number required.

Press the **Request** button to view the current Client Wandering settings for the flat number selected.

Press **Start/End Time** and use the keypad to enter the start and end times for the monitoring period;

The screenshot shows the 'Client Wander' programming screen. At the top left, there is a 'Start/End Time' field with a clock icon, showing '12 : 55' and '12 : 56'. Below it is a 'Wander Enabled' button. To the right is a numeric keypad with buttons 1-9, 0, '<-', and 'Rtn'. At the bottom left, there is a 'Sync Time' field showing '01 January 0001 00:00:00'. Below that is a row of tabs: 'Program Radio Devices', 'Activity Monitoring', 'I'm OK', 'Client Wander' (highlighted with a red dashed box), 'Call Routing', and 'Alarm Call Routing'. At the bottom are buttons 'Request', 'Send', 'Table', and 'Close'. On the right side, there is a 'Flat ID' field showing '0001'.

Press **Rtn** on the keypad and buttons for the days of the week will be displayed;

The screenshot shows the 'Client Wander' programming screen after pressing 'Rtn'. The 'Start/End Time' field now shows '18:00' and '07:00'. The 'Wander Enabled' button is now blue. The numeric keypad is replaced by a vertical list of days: 'Monday', 'Tuesday', 'Wednesday', 'Thursday', 'Friday', 'Saturday', and 'Sunday'. The tabs at the bottom are the same, with 'Client Wander' still highlighted. The buttons 'Request', 'Send', 'Table', and 'Close' are at the bottom. The 'Flat ID' field on the right now shows '010'.

Select which days **Monday to Sunday** that the wandering feature will be active.

Set **Wander Enabled** to enable the feature – blue is enabled, grey disabled.

Press the **Send** button to update the XT2 system.

Repeat for another flat number.

Press **Table** to view a list of Client Wandering settings for all flats. Press **Close** when done.

22 Call Routing Programming

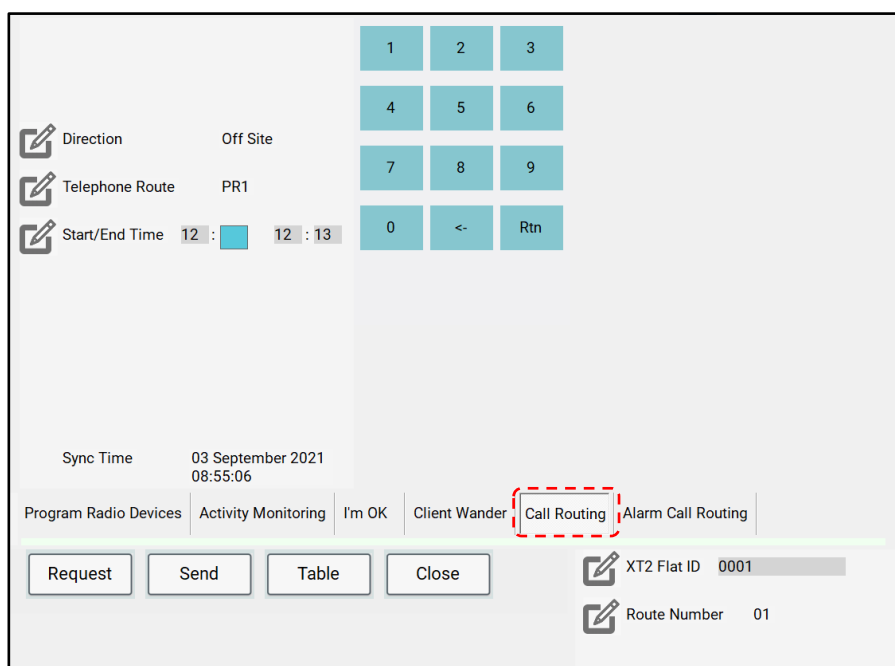
Call Routing is used to set a direction (onsite/offsite) and the specific extension or offsite telephone number that a call will be routed to on an individual flat basis during a set time period each day. Up to 8 routes can be set per flat.

From **Settings** on the Home page, enter the **Manager** (or Engineer) password, then press the **Programming** button.

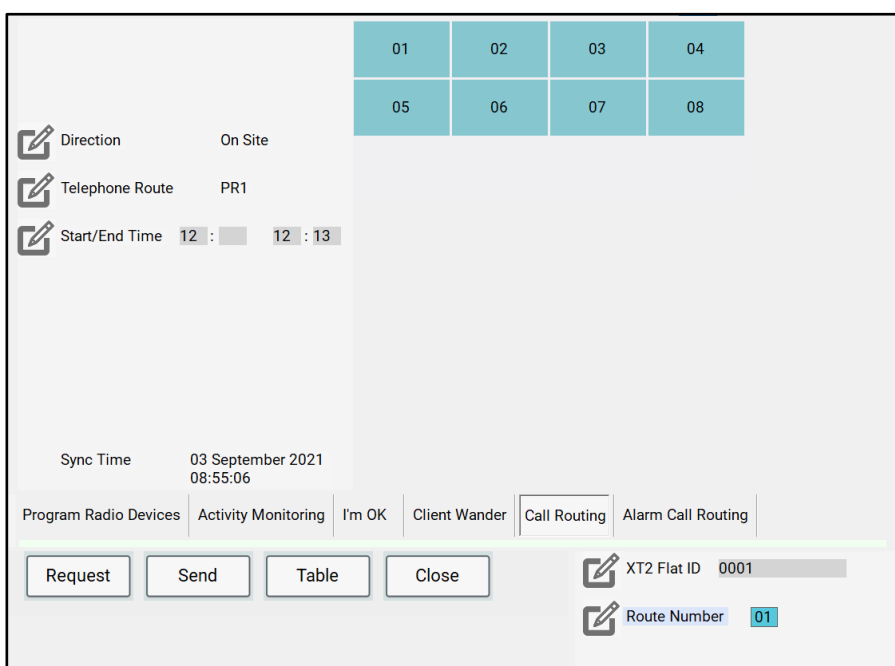
Select the **Call Routing** option from the tabs along the bottom of the screen.

Press **Flat ID** and use the on-screen keypad to enter the flat number required.

Press the **Request** button to view the current Call Routing settings for the flat number selected.



Press **Route Number** and select from 01 to 08;



Press **Direction** and select from Onsite, Offsite or Digital;

On Site Off Site Digital

Direction Off Site

Telephone Route PR1

Start/End Time 12 : 12 : 13

Sync Time 03 September 2021 08:55:06

Program Radio Devices Activity Monitoring I'm OK Client Wander Call Routing Alarm Call Routing

Request Send Table Close

XT2 Flat ID 0001

Route Number 01

Press **Telephone Route** and select from telephone numbers 01-16 or personal recipient numbers PR1-PR3;

00 01 02 03

04 05 06 07

08 09 10 11

12 13 14 15

16 PR1 PR2 PR3

Direction Off Site

Telephone Route PR1

Start/End Time 12 : 12 : 13

Sync Time 03 September 2021 08:55:06

Program Radio Devices Activity Monitoring I'm OK Client Wander Call Routing Alarm Call Routing

Request Send Table Close

XT2 Flat ID 0001

Route Number 01

Press **Start/End Time** and use the keypad to enter the start and end times for the call routing;

Direction Off Site

Telephone Route PR1

Start/End Time 12 : 12 12 : 13

Sync Time 03 September 2021 08:55:06

Program Radio Devices Activity Monitoring I'm OK Client Wander Call Routing Alarm Call Routing

Request Send Table Close

XT2 Flat ID 0001

Route Number 01

Press **Rtn** on the keypad and buttons for the days of the week will be displayed;

Direction Off Site

Telephone Route PR1

Start/End Time 12 : 12 12 : 13

Sync Time 03 September 2021 08:55:06

Program Radio Devices Activity Monitoring I'm OK Client Wander Call Routing Alarm Call Routing

Request Send Table Close

XT2 Flat ID 0001

Route Number 01

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

Select which days **Monday to Sunday** that the call routing feature will be active – blue is enabled, grey disabled.

Press the **Send** button to update the XT2 system.

Repeat for another flat number.

Press **Table** to view a list of Call Routing settings for all flats.

Press **Close** when done.

23 Alarm Call Routing Programming

This is the same as Call Routing but also allows specific alarm types to be routed differently.

Note: settings made on Alarm Type Routing have priority over the settings on the Call Routing.

From **Settings** on the Home page, enter the **Manager** (or Engineer) password, then press the **Programming** button.

Select the **Alarm Call Routing** option from the tabs along the bottom of the screen.

Press **Flat ID** and use the on-screen keypad to enter the flat number required.

Press the **Request** button to view the current Alarm Call Routing settings for the flat number selected.

Press **Route Number** and select from 01 to 08;

Press **Direction** and select from Onsite, Offsite or Digital;

On Site

Off Site

Digital

Direction Off Site

Telephone Route 01

Alarm Type 1 Panic

Alarm Type 2 Chair Occupancy

Alarm Type 3 None

Alarm Type 4 None

Start/End Time 00 : 00 00 : 00

Sync Time 02 September 2021 15:49:22

Program Radio Devices

Activity Monitoring

I'm OK

Client Wander

Call Routing

Alarm Call Routing

Request

Send

Table

Close

XT2 Flat ID 0001

Route Number 01

Press **Telephone Route** and select from telephone numbers 01-16 or personal recipient numbers PR1-PR3;

Direction Off Site

Telephone Route 01

Alarm Type 1 Panic

Alarm Type 2 Chair Occupancy

Alarm Type 3 None

Alarm Type 4 None

Start/End Time 00 : 00 00 : 00

Sync Time 02 September 2021 15:49:22

00	01	02	03
04	05	06	07
08	09	10	11
12	13	14	15
16	PR1	PR2	PR3

Program Radio Devices

Activity Monitoring

I'm OK

Client Wander

Call Routing

Alarm Call Routing

Request

Send

Table

Close

XT2 Flat ID 0001

Route Number 01

Press **Alarm Type 1** and select from the list of options;

Intercom	Pullcord	Personal Trigger 1	Personal Trigger 2	Fall 1	Fall 2	Attack Trigger 1
Attack Trigger 2	Panic	Inactivity(PIR)	Pill Dispenser	Enuresis	Bed Occupancy	Client Wander 1
Client Wander 2	Epilepsy	Bathroom Occupancy	Chair Occupancy	High Temperature	Low Temperature	Smoke
Natural Gas	Heat	Carbon Monoxide	Intruder(PIR)	Main Door Contact	Flood	None

Direction Off Site

Telephone Route 01

Alarm Type 1 **Panic**

Alarm Type 2 Chair Occupancy

Alarm Type 3 None

Alarm Type 4 None

Start/End Time 00 : 00 00 : 00

Sync Time 02 September 2021 15:49:22

Program Radio Devices Activity Monitoring I'm OK Client Wander Call Routing Alarm Call Routing

Request Send Table Close

XT2 Flat ID 0001

Route Number 01

Press **Alarm Type 2/3/4** and set up to 4 different alarm type sensors from the options listed.
Press **Start/End Time** and use the keypad to enter the start and end times for the alarm call routing;

1	2	3
4	5	6
7	8	9
0	<-	Rtn

Direction Off Site

Telephone Route 01

Alarm Type 1 Panic

Alarm Type 2 Chair Occupancy

Alarm Type 3 None

Alarm Type 4 None

Start/End Time : 00 00 : 00

Sync Time 02 September 2021 15:49:22

Program Radio Devices Activity Monitoring I'm OK Client Wander Call Routing Alarm Call Routing

Request Send Table Close

XT2 Flat ID 0001

Route Number 01

Press **Rtn** on the keypad and buttons for the days of the week will be displayed.

Select which days **Monday to Sunday** that the call routing feature will be active – blue is enabled, grey disabled.

Select the **General/Home/Away/Intruder/Logged** buttons to enable specific alarm types – blue is enabled, grey disabled.

Press the **Send** button to update the XT2 system.

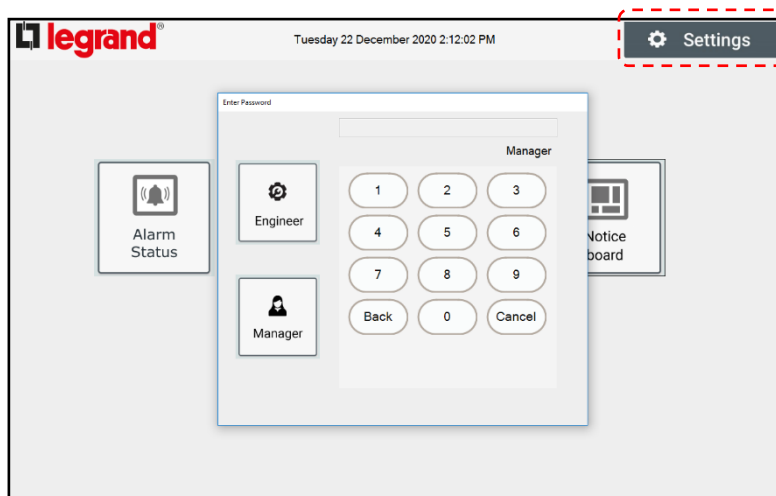
Repeat for another flat number.

Press **Table** to view a list of Alarm Call Routing settings for all flats.

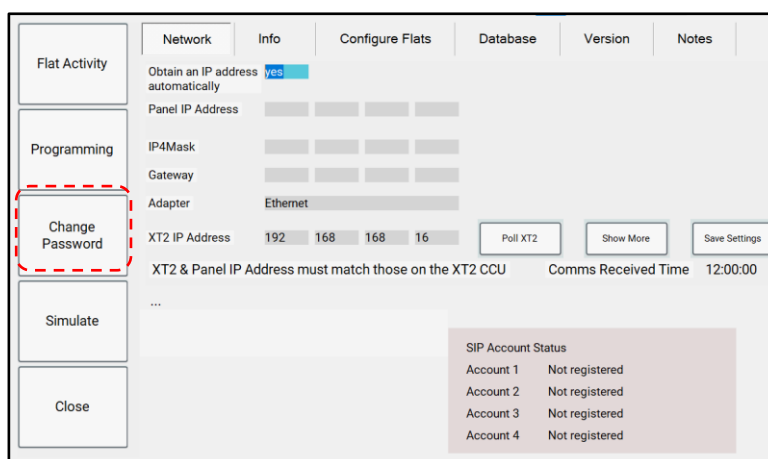
Press **Close** when done.

24 Change Password

Press the **Settings** button on the Home page and the **Enter Password** box will appear as below;

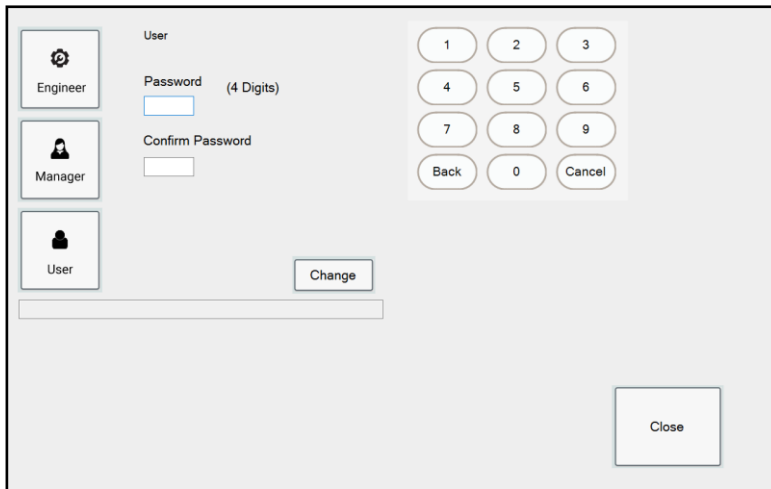


Press the **Manager** (or **Engineer**) button and enter the Manager (or Engineer) 4-digit password. The **Settings** screen will be displayed as below;



The **Change Password** button is used to change the user, Manager and Engineer passwords.

Press the **Change Password** button;



If you Logon as an **Engineer** you can change all 3 passwords; Engineer, Manager and User.

If you logon as a **Manager** you can only change 2 passwords; Manager and User.

If you Logon as a **User** you cannot change any passwords.

Engineer - access to all user features and system setup

Manager - access to all user features

User - change system operating mode only

Press the **Engineer**, **Manager** or **User** button for the password you want to change.

Use the on-screen keypad to enter a new 4-digit password in the **Password** box below.

Enter the same new 4-digit password in the **Confirm Password** box

Press the **Change** button to save the new password.

Press **Close** when done.

Password Access Table

Options	User	Manager	Engineer
Home > Alarm Status	✓	✓	✓
Home > Event Log	✓	✓	✓
Home > Flat Status	✓	✓	✓
Home > Notice Board	✗	✓	✓
Home > Change Operating Mode	✓	✓	✓
Home > Settings > Network	✗	✗	✓
Home > Settings > Info	✗	✗	✓
Home > Settings > Configure Flats	✗	✓	✓
Home > Settings > Database	✗	✓	✓
Home > Settings > Version	✗	✓	✓
Home > Settings > Notes	✗	✓	✓
Home > Settings > Flat Activity	✗	✓	✓
Home > Settings > Programming	✗	✓	✓
Home > Settings > Change	✗	✓	✓
Password	✗	✓	✓
Home > Settings > Simulate	✗	✗	✓

25 Amendments Record

The table below lists significant changes to this manual;

Issue	Amendments	Date
1	First issue with V3.00 software	18/02/21
2	Updated for V3.04 Configure Flats Setup changed (page 14)	08/06/21
3	Updated for V3.07 Network Setup changed (page 12) Activity Monitoring changed (page 22) I'm OK changed (page 24) Client Wandering changed (page 25) Call Routing changed (pages 26/27/28) Alarm Call Routing changed (pages 29/30/31/32)	17/08/22
4	Updated for V3.11 Radio Device Programming changed (page 20) Hand-held USB scanner option to read Radio ID's added	22/05/24
5	Operating Mode updated for Infinity Mobile mode (Local Offsite) is not available on Infinity systems (page 10)	10/10/25
6	Changed to Legrand Care template	23/01/26

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