869MHz Touch 2 Attack Pendant

Trusted Technology
Caring for People

DIGITALLY ENABLED



- Portable alarm trigger device
- Compatible with Reach IP, Advent XT2, Carer Response and Touchsafe Pro V4.01 onward
- Complies with BS EN 50134-2:2017
- IP67: fully sealed against immersion in water
- Red alarm transmit reassurance LED
- Green alarm received reassurance LED
- TPU neck cord with anti-ligature safety break
- TPU wrist strap with aluminium stud
- ABS belt clip
- Suction cup for fixing to a hard surface
- 5 year Lithium battery (typical)
- Low battery warning
- Telecare Transceiver: 869.2125MHz Class 1.5
- Digital Heartbeat
- Operating Temperature: -10°C to +55°C
- Weight: 12 grams (exc. wearing option)
- Dimensions: 45mm x 30mm x 14mm (HxWxD)
- Product Code: ZXT801

The Touch 2 attack pendant can be worn by the user either around the neck, on the wrist or on a belt.
An attack alarm call can be made from anywhere in or around the home, in residential housing attack calls can be made from anywhere on the scheme.

Attack Alarm Call

An attack alarm call is made by simply pressing the pendant button once, no further action is required.
The button will flash red to indicate a call has been transmitted, it will then flash green as reassurance that the call has been received by the Reach IP or Advent XT2 – it does not flash green when used with a Carer Response.

Alarm Condition

The attack pendant will initiate a silent dial attack alarm call on the Reach IP unit with speech opened in listen mode only. This allows the ARC operator to listen-in and assess the situation before taking appropriate action.
It will initiate an “attack” alarm on the Advent XT2 and Carer Response.

Low Battery Condition

A low battery condition will be reported automatically to the Alarm Receiving Centre (ARC) or the local Manager.
The attack pendant should be replaced as soon as possible within 30 days.

Out of Range Notification (Reach IP)

The Reach IP can monitor all radio peripheral devices to determine whether they have been damaged or removed from an installation. Should the Reach IP be unable to detect a device’s heartbeat it will automatically generate a “radio out of range” notification. Firstly, investigate if there’s a genuine reason for the alert, if not, arrange for the peripheral device to be replaced immediately.
The “Radio out of range timer” can be set from 30 hours to 99999 hours in Pulse CMP. “Radio supervision” can be disabled by unchecking the tick box associated with each peripheral device in Pulse CMP.

Maintenance

Test the attack pendant once every month.
Clean with a damp cloth, do not use solvents or cleaners on the pendant or wearing accessories.

Disposal



Waste electrical products should not be disposed of with normal household waste. The attack pendant is ideally suited for disposal within the waste electronic and electrical equipment (WEEE) recycling scheme. Please recycle where facilities exist. Check with your local authority or contact your supplier for recycling/disposal advice.

Warning

The attack pendant contains a Lithium battery. If tampered with the battery may be damaged and create a fire hazard. No attempt should be made to remove or replace the battery. Do not incinerate.

Anti-ligature Safety Break

The attack pendant includes an anti-ligature safety break in the neck cord. Should excessive force be applied the cord will part - it can be simply clipped back together.

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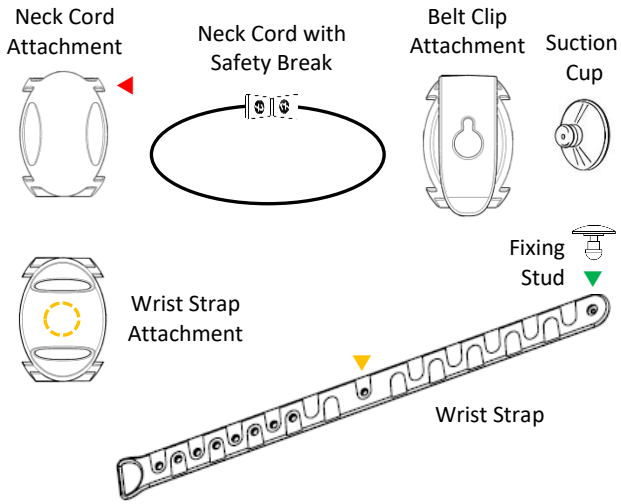
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Fitting a Wearing Option

The attack pendant can be worn around the neck, on the wrist or clipped to a belt, just fit the desired wearing option as described below.



- **Neck Cord:** lie the cord through one of the grooves on the rear on the pendant then slide the neck cord attachment into place. Note: smaller cord end of attachment marked ◀ above.

- **Wrist Strap:** feed the wrist strap (pattern side up) through the 2 slots in the wrist strap attachment. Note: locate the attachment pip in the centre strap hole marked ▼ above. Push the fixing stud through the hole marked ▼ at the end of the strap.

- **Belt Clip:** simply clip into place on the rear of the pendant. Note: the suction cup can be fitted to the belt clip to stick the pendant to a tiled wall.

Telecare Radio ID

The attack pendant includes a radio transceiver to communicate with the Reach IP, XT2 or Carer Response. The Radio ID is a 10-digit code printed on the label on the back of the pendant.



Registering the Attack Pendant onto a Reach IP

Login to Pulse CMP (www.tynetecpulse.com) and enter the Reach IP Serial No. in the **ALARM UNIT** view. Press the **Accessories** button and enter the Radio ID code, Location and Equipment type. Press **Save** then ↻ **Synchronize**.
IMPORTANT: when the attack pendant is delivered to the customer a test call must be made to check operation and start the digital heartbeat.

Alternatively, with the Reach IP in normal operating mode undo the fixing screw and remove the stand or connector cover to access the ● Power button.



Press the ● Power button to enter Control Mode,
then press and hold the □ button until the unit announces "*add radio device*" then release.
Press the ● button to confirm then press the pendant.
The Reach IP unit will sound a high beep if it's a new device and announce "*range test mode*".
Press ● to confirm, or press □ to step to the next function, or press ○ to exit the mode.
Press the attack pendant to check operation.

Registering the Attack Pendant onto an Advent XT2

Press the **Settings** button on the Home page of the Manager's Panel. Press the Manager (or Engineer) button, enter the password and press the **Programming** button. Select the **Program Radio Devices** option from the tabs along the bottom of the screen.



Press **Flat ID** and enter the flat number of the resident the attack pendant is being issued to. Enter 4-digits e.g. 0014.
Press **Radio ID** and enter the 10-digit code taken from the label on the back of the attack pendant.
Press **Room Locations** and select select "no location" as the pendant is a portable device.
Press the **Send** button to update the XT2 system.
Press the attack pendant to check operation.

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Registering the Attack Pendant onto a Carer Response

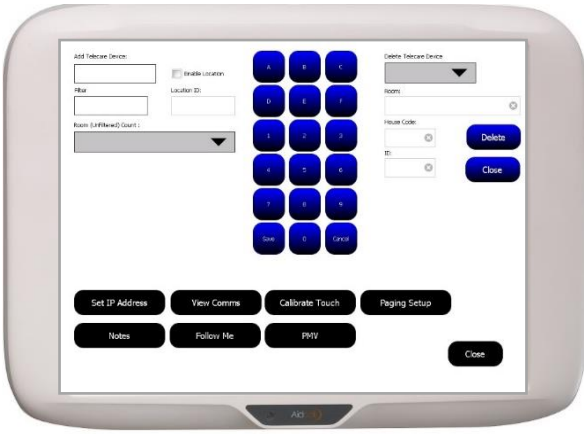


Refer to the Carer Response user manual for full details of the button functions and how to navigate the menus.

From the Main menu select **Programming**.
From the Programming menu select **Add transmitter**.
The display will prompt you to ***Activate the transmitter…***
Press the pendant.
The Carer Response will beep, and the display will change to the **Add transmitter** menu with a box showing **No ID**.
Press ↵ then ▼ to select **Room**, then press ↵
Press ▼ to select the room number box **0000**.
Press ↵ to select the first digit, press ↵ to move between the digits and press ▲ or ▼ to change each digit.
Press ↵ when the correct room number is displayed.
Press ▼ to select the alarm type box **None**.
Press ↵ then ▼ to select **Assistance** then press ↵
Press the ▼ button to select **Save** then press ↵
The display will show ***Radio ID saved to memory…***
Return to the **Main menu** and select **Quit**.
Press the attack pendant to check operation.

Registering the Attack Pendant onto a Touchsafe Pro

Login to the Master Touchsafe Pro Nursecall Panel (must be V4.01 onward) using Engineer or Manager password.
From the Main Menu page select the **Telecare** option to open the screen shown below.



Touch the **Add Telecare Device** box and enter the Telecare device 10-digit Radio ID using the on-screen keypad.
Touch the **Filter** box and enter the zone you want to add the Telecare device to using the on-screen keypad.
Touch the **Room** box ▼ and select the Callpoint ID from the list that will be used to cancel the Telecare alarm.
Touch the **Save** button on the keypad.
Touch the **Close** button to exit.
Press the attack pendant to check operation.

Declaration of Conformity

We declare this product complies with the relevant UK legislation on condition that it is used in the manner intended, and in accordance with the current installation standards and/or the manufacturer's recommendations. A copy of the full UKCA Declaration of Conformity is available on request.

We declare this product complies with the relevant European legislation on condition that it is used in the manner intended, and in accordance with the current installation standards and/or the manufacturer's recommendations. A copy of the full CE Declaration of Conformity is available on request.

Chris Dodd
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