169MHz Telecare Devices

Touch 2 Personal Pendant



- Compatible with Reach at-home alarms, Advent xt warden call, Altec Response and Touchsafe Pro Nursecall systems
- Fully sealed against immersion in water
- TPU neck cord includes an anti-strangle safety device
- TPU wrist strap, belt clip and suction cup options supplied
- Red call reassurance light
- Low battery warning
- Dimensions: 45mm x 30mm x 14mm (HxWxD)
- Weight: 12 grams
- Product Code: ZXT600

What is the Touch Pendant used for?

One press of the button on the pendant will initiate an emergency alarm call to a local Carer or an Alarm Receiving Centre (ARC) from anywhere in or around the home. In residential housing, calls can be made from anywhere on the scheme.

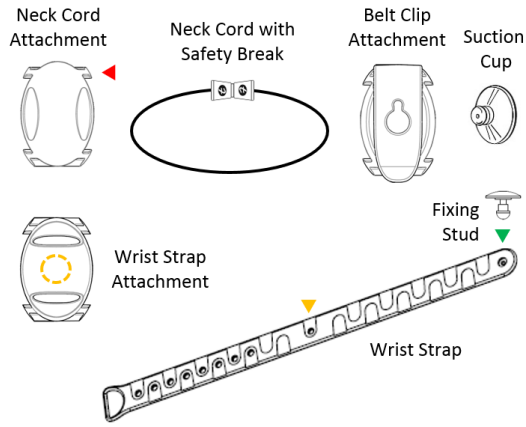
Wearing Options

The Touch 2 pendant is supplied with a kit of parts, so it can be worn around the neck, clipped onto a belt or pocket, or on the wrist like a watch. It also includes a suction cup to stick the pendant to a tiled wall when in the bath or shower.

Neck Cord: lie the cord through one of the grooves on the rear of the Pendant then slide the neck cord attachment into place.
Note: smaller cord end of attachment marked ◀ alongside.

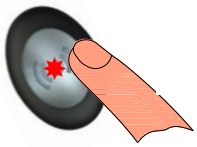
Wrist Strap: feed the wrist strap (pattern side up) through the 2 slots in the wrist strap attachment. Note: locate the attachment pip in the centre strap hole marked ▼ alongside.
Push the fixing stud through the hole marked ▼ at the end of the strap.

Belt Clip: simply clip into place on the rear of the pendant.
Note: the suction cup can be fitted to the belt clip to stick the pendant to a hard-smooth surface.



Making an Emergency Call

Simply press the SILVER button ONCE
The button will **FLASH RED** for about 8 seconds
Take no further action – your call will be answered soon.



Registering a Pendant

It is necessary to register a new Touch 2 pendant onto the warden call system, at-home alarm unit or Nursecall system.
See the following pages for how to put each of these products into registration mode.

The range of all radio devices can be affected by the working environment - always take care during installation and perform several test calls from all extremes of the building.

Battery Life

The pendant battery is checked once a day, if the voltage falls and stays below a preset level for 7 consecutive days a low battery alert is automatically transmitted. Once a low battery call is received the pendant should be replaced within 7 days. Touch pendants must be returned to Tynetec/Aidcall for battery replacement. Detailed information on battery management for all Tynetec/Aidcall products is available - request Doc No. FM0630.

Declaration of Conformity

UKCA We declare this product complies with the relevant UK legislation on condition that it is used in the manner intended, and in accordance with the current installation standards and/or the manufacturer's recommendations. A copy of the full UKCA Declaration of Conformity is available on request.

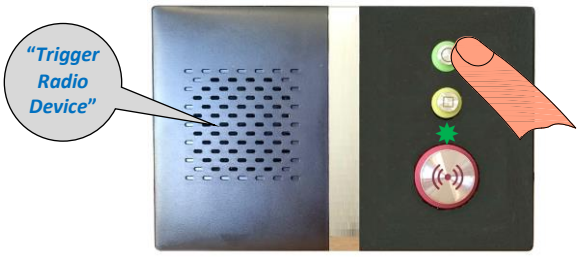
CE We declare this product complies with the relevant European legislation on condition that it is used in the manner intended, and in accordance with the current installation standards and/or the manufacturer's recommendations. A copy of the full CE Declaration of Conformity is available on request.

Tynetec and Aidcall are business units of Legrand Electric Ltd
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*Registering a Pendant onto a **Reach** at-home alarm unit*

1. Put the Reach unit into radio device learn mode…

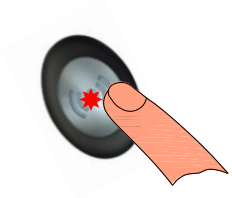


Press and HOLD the **GREEN** button on the Reach unit.

When the front light **FLASHES FAST GREEN** release the button and the Reach will announce "***Trigger Radio Device***".

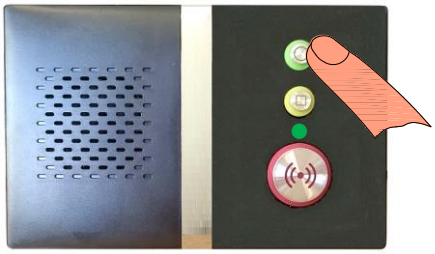
You now have 1 minute to activate the pendant.

2. Activate the pendant…



Press the **SILVER** button once, the light will flash **RED** for several seconds and the Reach will announce "***Pendant***".

3. Exit radio device learn mode…



Press the **GREEN** button on the Reach unit.

The front light will return to **STEADY GREEN** and the Reach is back in normal operating mode.

4. Check with the Control Centre that it is convenient to perform a test call, press the pendant button and confirm they receive a pendant alarm call.

*Deleting a Pendant from a **Reach** at-home alarm unit*

Enter ✱ **1 6 7 0** using the keypad on the rear of the Reach unit – the front light will **FLASH FAST GREEN** and the unit will announce "***Program Mode - Ready***".
Enter **# 0 4 1** and the Reach will announce "***Delete Radio Device***" followed by a "***Beep***".
Enter the 8 digit pendant ID to be deleted; after the "***Beep***" press **#** to exit.
Press the ✱ key to exit Program Mode; the unit will sound a "***Double-Beep***" and the front light will return to **STEADY GREEN**.

☞The 8 digit ID can be found on the label on the back of the pendant – it will always start with 20xxxxxx

	The instructions given above for the standard Reach product also applies to the Reach Plus, Reach Plus GSM and Reach Ultra models. Refer to the instruction booklets provided with these products for more information on programming and testing radio devices.

*Registering a Pendant onto an **Advent xt** warden call system*

1. Put the Advent xt system into radio device learn mode…



Using the Manager's DECT telephone;

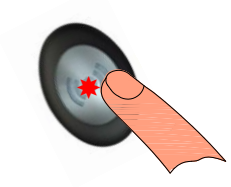
Press the **LINE** key and wait for the "***Ready***" prompt.

Enter **5 0 0 0** followed by the ✱ key.

Enter the flat number the pendant is being installed in followed by the ✱ key.

You now have 1 minute to activate the pendant.

2. Activate the pendant…



Press the **SILVER** button once, the light will flash **RED** for several seconds.

Wait for the "***Enter Location Code***" prompt then press **0** (no location) followed by the ✱ key.

Wait for the "***Pendant Enabled – Enter Flat***" prompt.

3. Exit the Advent xt system radio device learn mode…



Using the Manager's DECT telephone;

Press the **#** key and wait for the "***Ready***" prompt.

Press the **LINE** key to clear the connection and the warden call system is now back in normal operating mode.

4. Activate the pendant and check a pendant alarm call is reported on the warden call system.

*Deleting a Pendant from an **Advent xt** warden call system*

Press the **LINE** key and wait for the "***Ready***" prompt.
Enter **5 0 0 1** followed by the ✱ key.
Enter the flat number the pendant is being deleted from followed by the ✱ key.
Activate the pendant to be deleted.
Wait for the "***Pendant Disabled – Enter Flat***" prompt.
Press the **#** key and wait for the "***Ready***" prompt, then press the **LINE** key to clear the connection.

	**Refer to the Advent xt operator's manual (Doc No. FM0420) provided with the warden call system for more information on programming and testing radio devices.**

*Registering a Pendant onto an **Altec Response** local carer alarm unit*

1. Put the Altec Response unit into radio device learn mode…



Press **ENTER** to activate the wake-up display then **ENTER** again to display the main menu.

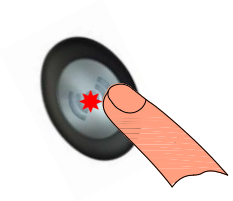
Press **ENTER** to select ➔ **Radio Devices** ➔

Press **ENTER** to select ➔ **Learn Device** ➔

The display will prompt you to "**Trigger the Sensor**".

You now have 20 seconds to activate the pendant.

2. Activate the pendant…



Press the **SILVER** button once, the light will flash **RED** for several seconds.

The display will show **Personal Pendant** and the pendant 8 digit ID number.
Check the ID is correct, press the ▼ key to select ➔ **Accept** ➔ then press **ENTER**.
Note: if another device has been picked-up press **ENTER** to ➔ **Reject** ➔ and try again.
The display will show ➔ **Flat** ➔, use the ◀ & ▶ keys to choose the dwelling type.
Press the ▼ key to select ➔ **No: 000000** ➔ then press the **ENTER** key.
Use the ▲ & ▼ keys to select each digit of the flat number and the ◀ & ▶ keys to move between digits then press the **ENTER** key.
Press ▼ key several times to select ➔ **Exit** ➔ then press the **ENTER** key.
The display will prompt you to "**Trigger the Sensor**" again.

3. Exit the Altec Response radio device learn mode…



From the **Learn Device** menu select ➔ **Exit** ➔ then press **ENTER**.

From the **Radio Devices** menu select ➔ **Exit** ➔ then press **ENTER**.

The display will return to the wake-up screen and go blank after 10 seconds.

The Altec Response is now back in normal operating mode.

4. Activate the pendant and check a pendant alarm call is displayed on the Altec Response unit.

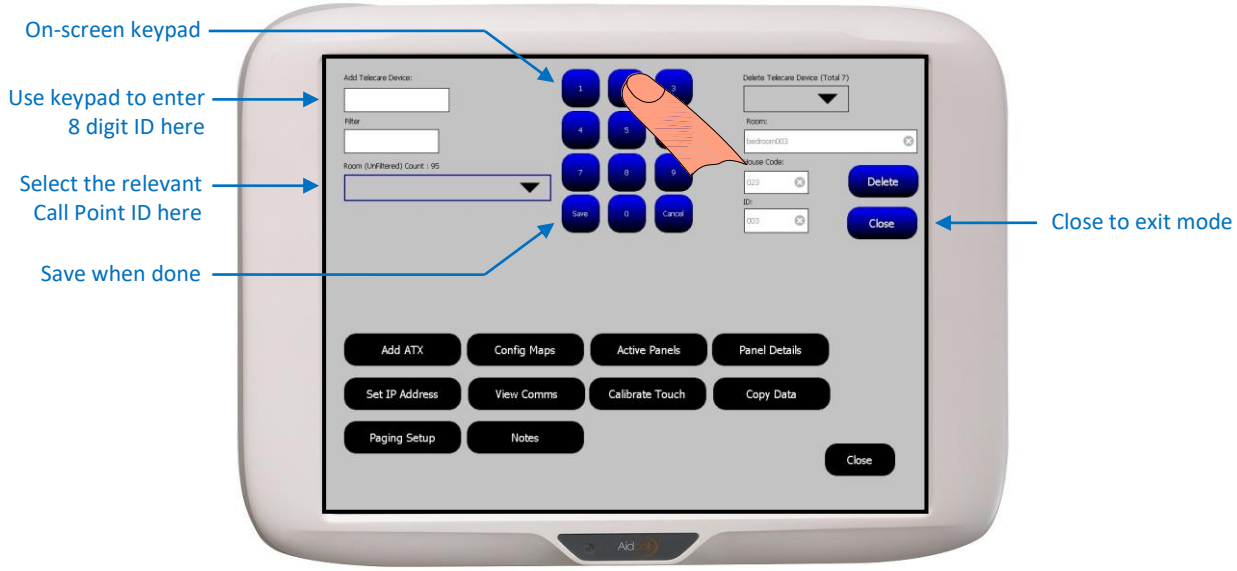
*Deleting a Pendant from an **Altec Response** local carer alarm unit*

Press **ENTER** to activate the wake-up display then **ENTER** again to display the main menu
Press **ENTER** to select ➔ **Radio Devices** ➔
Press the ▼ key to select ➔ **Delete Device** ➔ then press **ENTER**
The display will prompt you to "**Trigger the Sensor**"
Activate the pendant to be deleted - the display will show the device type and its 8 digit ID number
If this is the device you activated press the ▼ key to select ➔ **Delete** ➔ then press **ENTER**
If it's NOT the device you activated press the **ENTER** key to select ➔ **Reject** ➔ then try again
To exit the mode select ➔ **Exit** ➔ then press the **ENTER** key.

	**Refer to the Altec Response installation guide (Doc No. FM0548) provided with the portable alarm unit for more information on programming and testing radio devices.**

*Registering a Pendant onto a **Touchsafe Pro** Nursecall system*

1. Put the Touchsafe Pro Master Panel into Telecare registration mode; touch the screen and Logon as an Engineer or a Manager *(password required),* then from the main menu page touch the **Telecare** button to open the screen shown below…



2. Enter the pendant ID…



The 8 digit ID is printed on the label on the rear of the pendant.
*Note: this ID will always start with **20**xxxxxx.*

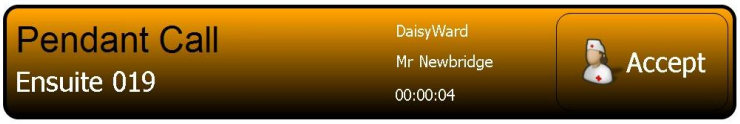
Touch the **Add Telecare Device** box then use the on-screen keypad to enter the ID.

*Hint: enter a zone in the **Filter** box to narrow the search for the room (see below).*

Select the users Call Point ID from the **Room** pull-down list box then press **Save**.
Note: this is the room unit that will be used to cancel the call.

3. Press the **Close** button to exit Telecare mode and the Nursecall panel is now back in normal operating mode.

4. Activate the pendant and check the call is displayed on the Nursecall panel like this…



The screen banner is **orange** for a pendant call (*Touch the banner to display notes*).
Press the **Accept** button on the banner to silence the alarm - this will also notify all other panels the call is being dealt with.
The screen banner changes to **purple** when a call is accepted.
You must visit the appropriate Nursecall Call Point to cancel the call.



Press the LIGHT GREY button to cancel the call

*Deleting a Pendant from a **Touchsafe Pro** Nursecall system*

Select the pendant ID to be deleted from the **Delete Telecare Device** pull-down list box (prefixed with a "T20").
Details of the pendant selected will be displayed in the **Room**, **House Code** and **ID** boxes below.
If the details shown are correct press the **Delete** button.
Press the **Close** button to exit.

	Refer to the Touchsafe Pro Display Panel user guide (Doc No. FM5505) provided with the Nursecall system for more information.

Tynetec and Aidcall operate a policy of continuous improvement and reserve the right to change product specifications without notice.
If any variation to the details contained in this document are suspected please contact Tynetec's customer support dept on 01670 352371.