

YOU'RE IN SAFE HANDS!

Monitoring Centre Solutions

We are working tirelessly to support our Jontek customers and have equipped ARC's that have capable Jontek Answerlink platforms with the ability to remote call handle from anywhere so if staff are unable to get into the office due to self-isolation or other commitments, the call operators can continue to support uninterrupted anytime, from anywhere ensuring that the wellbeing of the most vulnerable in our society remains paramount at this time.

In addition to this, the Answerlink system also has an optional module called 'Automated Reassurance and Reminders Module' used to automatically call a group of users at set times and prompt them to acknowledge the call, this can be used for the following purposes;

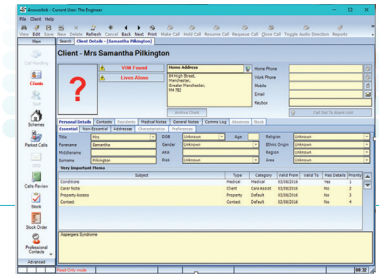
- To ask are you OK today and prompt a response (yes/no) that you can track
- To reassure that the monitoring service remains available 24/7/365
- To remind that you need to stay home and stay safe
- To remind which services are available to help

The addition of this module to your Answerlink service means that you can automate vital wellbeing tasks and provide additional services without impacting the workload of your team.

We have put together a special package for the Automatic Reassurance Module to enable you to offer this service as soon as you are ready.



Answerlink

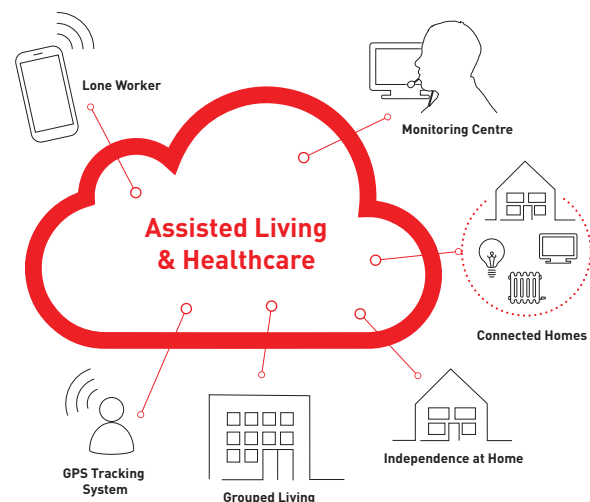


Answerlink is a digitally enabled Assisted Living Platform for the management of Telecare, Telehealth, Lone Workers and m-Care services.

It has the capability of simultaneously handling both analogue and digital calls using a single user interface. Answerlink is tried, tested and proven to be fully compatible with all of the latest telecare alarm equipment in use throughout the UK.

Key Features

- Digital and analogue protocols
- Improved ARC operator efficiency
- Flexible reporting
- Document management
- Email integration
- Flexible and secure access
- Stock management
- Integrated incident logging
- Service user mapping for responders, with directions
- Door entry video support
- Text messaging manager



Visit: <https://www.jontek.co.uk>

Our Business Development Managers are available to help, support and train. Please contact your Regional BDM for further details.