



## Advanced Replacement Request

**Section 3 (Internal Use Only) [0600 - History Analysis Code, 04110 - AC number]**

Item No.	Replacement Part No.	Serial No. of faulty item	Iss No.	Reason for replacement	Tynetec Code

Tynetec Code - **1** = Must go tonight (9am), **2** = Must go tonight (10:30am), **3** = Must go tonight (Noon), **4** = Must go tonight (Next Day), **5** = A.S.A.P

**Section 4 (Customer Use Only)**

Item No.	Returned Part No.	Returned Serial No.	Reported fault

**Section 5 (Internal Use Only)**

Item No.	Inspected By	Date	Credit approved Yes / No	Reason if No.	Authorised by:

### Customer Notice

**Section 4 must be completed in full to enable an advance replacement to be processed.**  
**An advanced Replacement Credit will only be processed if this paperwork is returned within 14 days with the relevant items and that goods are of an age less than or equal to 12 months from original order.**  
**All other credit requests for items not required will only be accepted if goods are of an age less than or equal to 6 months from original order.**  
**Tynetec hold the right to refuse credit if any discrepancies are found.**